

(Incorporated in the Cayman Islands and continued in Bermuda with limited liability) (Stock code: 00582) (the "Company")

Shareholders Communication Policy (the "Policy")

(adopted by the Board on 2 February 2023)

PURPOSE

This Policy aims to set out the provisions with the objective of ensuring that the Company's shareholders, both individual and institutional (collectively, "Shareholders"), and other stakeholders (including potential investors) and, in appropriate circumstances, the investment community at large, are provided with ready, equal and timely access to balanced and understandable information about the Company (including its financial performance, strategic goals and plans, material developments, governance and risk profile), in order to enable Shareholders to exercise their rights in an informed manner, and to allow Shareholders and the investment community to engage actively with the Company.

GENERAL

- 1. The board of directors of the Company (the "**Board**") should be responsible for maintaining an on-going dialogue with Shareholders and the investment community, and encouraging to communicate actively with the Company and will regularly review with this Policy to ensure its effectiveness.
- 2. Information shall be communicated to Shareholders and the investment community mainly through the Company's financial reports (interim and annual reports) and other regulatory disclosures, general meeting(s), as well as through the HKExnews website at (www.hkexnews.hk) and the Company's website (www.shw.com.hk).
- 3. Effective and timely dissemination of information to Shareholders and the investment community shall be ensured at all times. Any question regarding this Policy shall be directed to the Company Secretary of the Company.

COMMUNICATION STRATEGIES

1. Shareholders' Enquiries

Shareholders should direct their questions about their shareholdings to the Company's Branch Share Registrar. The address and contact details, are as follow:

Tricor Standard Limited 17/F, Far East Finance Centre 16 Harcourt Road Hong Kong

Telephone No.: (+852) 2980 1333 Facsimile No.: (+852) 2810 8185

- 2. Shareholders and the investment community may at any time make a request for the Company's information to the extent such information is publicly available.
- 3. Shareholders and the investment community may send their enquiries in respect of the Company by addressing them to the Company Secretary of the Company.
- 4. "Corporate Communication" as defined under the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Stock Exchange") (the "Listing Rules") refers to any document issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the following documents of the Company: (a) the directors' report, annual accounts together with a copy of the auditor's report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.
- 5. The Corporate Communication of the Company will be published on the Stock Exchange's website (www.hkexnews.hk) in a timely manner as required by the Listing Rules.
- 6. Corporate Communication will be provided to Shareholders and non-registered holders of the Company's securities in both English and Chinese versions or where permitted, in a single language, in a timely manner as required by the Listing Rules.
- 7. Shareholders and non-registered securities holders of the Company should have the right to choose the means of receipt of the corporate communications.

CORPORATE WEBSITE

Information released by the Company to the Stock Exchange is also posted on the Company's website (www.shw.com.hk) immediately thereafter. Such information includes financial reports, results announcements, circulars and notices of general meetings and other regulatory disclosures in accordance with the Listing Rules.

SHAREHOLDERS' MEETING

- 1. Shareholders are encouraged to participate in general meetings or to appoint proxies to attend and vote at meetings for and on their behalf if they are unable to attend the meetings.
- 2. The annual general meeting and other general meetings of the Company are primary forum for communication between the Company and its Shareholders.
- 3. The Company shall provide Shareholders with relevant information on the resolution(s) proposed at a general meeting in a timely manner in accordance with the Listing Rules. The

information provided shall be reasonably necessary to enable Shareholders to make an informed decision on the proposed resolution(s).

- 4. Where appropriate or required, the Chairman of the Board and other Board members, the chairmen of board committees or their delegates, and the external auditors should attend general meetings of the Company to answer Shareholders' questions (if any).
- 5. The chairman of the independent board committee (if any) should also be available to answer questions at any general meeting to approve a connected transaction or any other transaction that is subject to independent shareholders' approval.

SHAREHOLDERS' PRIVACY

The Company recognises the importance of Shareholders' privacy and will not disclose Shareholders' information without their consent, unless otherwise required by law.

CONTACT DETAILS

The address and contact details of the Company's principal place of business in Hong Kong, are as follow:

Company Secretary Unit 1412-1413, 14th Floor China Merchant Tower, Shun Tak Centre Nos. 168-200 Connaught Road Central Hong Kong

Telephone No.: (+852) 3622 5777 Facsimile No.: (+852) 3621 0052